

Liberty Lake Apartments Resource Guide

As of 8.10.21

Adapted from the Ela Township Resources & Links Guide

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Community & Local

| Resource | Description | Contact Information |
|------------------------------------|--|--|
| St. Vincent De Paul Lake Zurich | Food pantry program, religious services | (847)726-4890 http://www.svdplz.org/ |
| Ela Area Library | Youth programming, passport services, museum passes, library services | (847)438-3433 https://www.eapl.org/ |

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| Ela Township | General/emergency assistance, mental health services, you and senior programming, and disabled/senior transportation | (847)438-3433 https://elatownship.org |
| American Legion, Lake Zurich | Veteran services and activities | (847)438-9477 http://www.alpost964il.org/ |
| Village of Lake Zurich | Parks and recreation services | (847)540-1683 https://www.lakezurich.org/ |
| Consumer Credit Counseling Service of Northern Illinois | Financial counseling, debt management, credit report, bankruptcy, and student services | (815)338-5757 https://www.illinoiscccs.org/ |
| Safelink Wireless Renewal Program | Free or subsidized prepaid cell phones | (800)977-3768 https://www.safelinkwireless.com/ |
| Emergency Broadband Benefit Program | Provides a temporary discount on monthly broadband internet bills for qualifying households | https://getemergencybroadband.org/ |

Disability

| Resource | Description | Contact Information |
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| Special Recreation Association of Central Lake County (SRACLC) | Recreation programs and services to individuals with special needs or disabilities | (847) 816-4866 https://sraclc.org/ |
| IDHS Disability Rehabilitation Services | Vocational, in-home care, training programs, schooling, etc. | (847) 244-8474 |
| Countryside Association for People with Disabilities | Serves individuals with developmental, physical, and mental disabilities | (847) 438-8855 |
| Community Alternatives Unlimited (CAU) | Services for persons coping with short- and/or long-term effects of any disabling condition. | (773) 867-4010 http://www.cau.org/ |

Domestic Violence & Abuse

| Resource | Description | Contact Information |
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| Zacharias Sexual Abuse Center | Comprehensive services to survivors of sexual assault and abuse. | (847) 244-1187 https://zcenter.org/ |
| DCFS 24-hour Child Abuse Hotline | If you suspect a child has been harmed or is at risk for being harmed by abuse or neglect, please call the hotline. If the child is in immediate danger, please call 911. | (800) 252-2873 |
| Lake County Children's Advocacy Center | Conducts forensic interviews when there has been an allegation of sexual abuse, physical abuse, or a child has been a witness to a major crime. The LCCAC is child-focused and coordinates the investigation and prosecution of these cases. | (847) 377-3155 https://friendsoflccac.org/ |
| A Safe Place (Lake County) | Provides services to survivors of domestic violence and human trafficking that support them in their efforts to transform their lives after domestic violence and human trafficking. | (800)600-SAFE https://asafeplaceforhelp.org/ |
| WINGS | Provides services to survivors of domestic violence such as emergency shelter, counseling and planning, and advocacy. Spanish and Polish language available. | (847)221-5680 https://wingsprogram.com/journey-with-wings/ |

Financial Assistance

| Resource | Description | Contact Information |
|---|-------------------------------------|---|
| Community Action Partnership of Lake County | Home energy bill payment assistance | (847) 249-4330 https://www.caplakecounty.org/Childhood-Education.html |

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| Lake County Federal Emergency Rental Assistance Program (FERA) | Provides rent and utility assistance for eligible households financially impacted by COVID-19. | Call 211 or text zip code to 989211 https://www.lakecountyil.gov/4578/Federal-Emergency-Rental-Assistance-Program |
| Catholic Charities | Advocacy, case management, and direct financial assistance services | (847) 782-4000 https://www.catholiccharities.net/GetHelp/OurRegions/LakeCounty.aspx |
| Lake County PADS | Eviction prevention/diversion, emergency shelter, and day resource center | (847) 689-4357 https://www.padslakecounty.org/ |
| Journey from Pads to Hope | Shelter, social services, and housing to those at risk of becoming homeless. | (847) 963-9163 https://www.journeystheroadhome.org/ |

Healthcare

| Resource | Description | Contact Information |
|--|---|---|
| Erie Health Reach Waukegan Health Center | Services offered include children's health, teen health, women's and prenatal health, adult and senior health, dental health, behavioral health, and substance use disorders. | (847) 666-3494 https://www.riefamilyhealth.org/locations/waukegan/ |
| Lake County Health Department | Youth immunizations Vision | (847) 377-8470 https://www.lakecountyil.gov/148/Health-Department-Community-Health-Center |
| Health Choice Illinois | Medicaid and Medicare enrollment | (877) 912-8880 https://enrollhfs.illinois.gov/en/faq |

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| Lake County Behavioral Health | Treatment, training, and support services to persons experiencing problems related to emotional and mental health, or drug and alcohol addiction. | Intake: (847)377-8856 https://www.lakecountyil.gov/684/Behavioral-Health-Services |
| NAMI (Barrington) | Mental health resources, educational programs, advocacy, and support groups | (847)496-1415 https://namiba.org/ |
| Nicasa Behavioral Health Services | Mental health and substance use treatment services | (847)546-6450 https://nicasa.org |
| Dentaquest | Dental care directory | (847) 286-2447 https://www.dentaquest.com/ |
| Lake County Dental Services | Dental care | (847) 337-8800 https://www.lakecountyil.gov/2015/Dental-Services |
| Catholic Charities Intake | CC will contact lens crafters, process clients intake and then get them vision screening and glasses | (847) 546-5733 |
| American Cancer Society in Illinois | Cancer support | (312) 372-0471 https://www.cancer.org/about-us/local/illinois.html |
| The Wellness Place (Palatine) | Cancer support | (847) 221-2400 https://www.wellnessplace.org/ |

Immigration and Naturalization Assistance

| Resource | Description | Contact Information |
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| Catholic Charities | High quality, low-legal immigration services on matters involving: family based petitions, work authorization, replacement/renewal of legal permanent residence card, naturalization/citizenship, Deferred Action for Childhood Arrivals (DACA), U Visa, Violence Against Women Act (VAWA) applications, and Outreach to educate and inform immigrant communities of their rights, and the benefits they may be eligible for. | (847)782-4000 https://www.catholiccharities.net/GetHelp/OurServices/ImmigrationandNaturalization.aspx |
| Mano a Mano Family Resource Center | Provides immigration legal services, outreach and education, and legal aid services. | (847)201-1521 https://mamfc.org/Engaged-Citizens |

Legal Services

| Resource | Description | Contact Information |
|--|---|--|
| Prairie State Legal | Free legal services for low-income persons and those over age 60 who have serious civil legal problems. | (847) 662-6925 https://www.pslegal.org |
| Lake County Legal Self-Help Center | Staff can help you find free legal information regarding court forms and referrals to free and low-cost legal services | (847)377-2262 https://www.illinoislegalaid.org/counties/Lake |
| Hispanic American Community Education and Services (HACES) | Family Unification, waiver preparation, immigrant family resource program, ACA navigation, health insurance education, citizenship and naturalization, DACA, Parent mentors | (847)201-2724 https://www.haces.org |

Seniors

| Resource | Description | Contact Information |
|---|--|---|
| Adult Protective Services Hotline (24 hours) | Report suspected abuse, exploitation, or neglect of an older person | (866)800-1409 |
| Barrington Area Council on Aging (BACOA) | Day programs, delivered meals, transportation, support groups, and benefits assistance | 847-381-5030 https://www.bacoa.org/ |
| Catholic Charities | Home delivered meals, benefits assistance, and aging and disability resources | (847) 546-5733 https://www.catholiccharities.net/GetHelp/OurServices/SeniorCaseManagement.aspx |
| Senior Help Line | Information on local programs and services for persons 60+ years of age and their caregivers | (800) 252-8966 |
| Lexington Rehabilitation/Skilled Nursing Facilities | Nursing home | (847) 726-1200 https://www.lexingtonhealth.com/location/lexington-of-lakezurich/ |

Transportation

| Resource | Description | Contact Information |
|--|---|--|
| Ela Township Senior and Disabled Bus Service | Services residents 55+ and those with disabilities who are in need of transportation related to shopping, errands, various appointments, etc. | (847)438-6677 https://elatownship.org/senior-disabled-bus-service/ |
| Catholic Charities Transportation (Sandy) | Helps with 2 medical appointments. | (847)546-5733 |

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| Elder Care | Friendly visits, grocery shopping, and transportation to medical appointments. For medical appointments, call 10 days in advance to reserve | (847)406-4683 https://www.eldercarelakecounty.org/services |
| Love INC. Lake County | Volunteers will assist with specific transportation requests. | (847)469-8835 ext.115 |

Youth and Family

| Resource | Description | Contact Information |
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| OMNI Youth Services | Counseling services for youth and families | (847)353-1400 https://www.barringtonbyfs.org/services |
| Barrington Youth and Family Services | Counseling services for youth and families, peer mentoring, and support groups | (847) 381-0345 |
| Mano a Mano Family Resource Center | Healthy Families Program: helps immigrant families integrate and orient themselves to the U.S. healthcare system and to live their healthiest lives. Productive Parents Program: Adult learning, GED classes in Spanish, digital literacy, and education and employment coaching. | 847-201-1525 Espanol: (847) 201-1524 https://mamfrc.org/ |
| YMCA of Lake Zurich | Recreational and fitness programs | (847) 410-5379 https://www.ymcachicago.org/foglia/ |
| Lake County Child and Adolescent Services | Counseling for youth and families | (847) 360-3160 https://www.lakecountyl.gov/698/Child-Adolescent-Behavioral-Health-CABS |